

# Environmental Policy

First Bus is one of the UK's largest bus operators and is part of FirstGroup, the first bus and rail operator in the UK to formally commit to setting an ambitious science-based target to achieve net zero emissions by 2050 or earlier.

We work proactively with our local authority partners, making a positive impact on air quality, tackling congestion, improving customer experience and benefitting communities. We are focused on First Bus becoming a leader in the transition to a low-carbon future and are committed to operating a zero-emission bus fleet by 2035; we have pledged not to purchase any new diesel buses after December 2022.

Our services help to create strong, vibrant and sustainable local economies. We deliver these in a manner that is safe, accessible, efficient and resilient. Our aim is to provide a sustainable solution to travel, in ways which minimise harmful air emissions and climate impacts for our communities and customers.

First Bus is committed to environmental protection and compliance as it focuses on the delivery of customer-centric services and the development of innovative transport solutions. We take account of the environmental impact of what we do at the earliest stage of planning and monitor our impacts to help us to continually improve our approach and performance. We put these considerations at the heart of our partnership working and collaboration with Government, stakeholders, and customers.

## Responsibility

This Policy is applicable to all First Bus operations, including each of the local Operating Companies (OpCos) under the First Bus name. All OpCos must adhere to the Division's Environmental Management System and ensure that appropriate and effective systems are in place to ensure environmental aspects and impacts, including opportunities, are identified and managed in accordance with this Policy, in addition to maintaining certifications to ISO 14001. Directors, managers and supervisory staff from all First Bus OpCos have responsibility to lead the delivery of our Policy. First Bus will ensure that all employees are equipped and supported to ensure environmental protection and compliance.

## Our commitment to continuous improvement and transparency

We will set meaningful targets and objectives, measure our environmental performance, publish key environmental indicators and seek feedback on our success from interested parties to help us improve and to ensure we are focussing our efforts on our most material issues.

## Our environmental aims



**Sustainable Transport:** We will provide reliable, convenient and safe end-to-end travel solutions, and work with our partners to drive modal shift towards low and zero emission, fuel-efficient public transport



**Decarbonisation:** In support of our climate change commitments, including Net Zero, we will consider and adopt technologies, fuels and controls to achieve a reduction in the greenhouse emissions associated with our fleet and buildings



**Reducing our environmental impact:** We will work to prevent the pollution of water, air and land, nuisance and loss of biodiversity that could result from our business operations. First Bus will seek opportunities for enhancing Biodiversity where practicable



**Building climate resilience:** We will work with stakeholders to better understand and minimise the impact of extreme weather and climate change on both our business and our customers journeys



**Efficient resource use:** We will consider the environmental impact of the goods and services we buy across their whole lifecycle, and establish minimum standards in relation to these. We will minimise our production of wastes, including hazardous wastes and waste water

This policy will be reviewed by the First Bus Executive Board annually or following major organisational change to ensure it remains aligned with our vision. The policy will be communicated and accessible to our employees and available to third parties as relevant.

Janette Bell,  
First Bus Managing Director

June 2021

**ZERO  
EMISSION  
MISSION  
2035**

First Bus